Check Point Appliances Image Management

Congratulations on your purchase of a new Check Point appliance. This appliance is preinstalled with images for these software versions:

- R80.20 Gaia
- R80.10 Gaia

Default Image

When the appliance is turned on for the first time, it loads with Check Point R80.20, with the Gaia operating system.

Changing the Software Image

You can change the image using the Console boot menu, WebUI or the First Time Configuration Wizard.

Note - All data saved on the appliance will be erased.

To change the software image with the Console boot menu:

1. Connect a serial console cable to the console port on the front panel.
2. Open a serial connection to the appliance using a terminal emulation program such as PuTTY.
3. In the emulation program, change the:
   - Connection type to serial.
   - Baud rate to 9600
4. In the Serial Line field, verify the correct port is listed (for example “Com1”).
5. Click Open.
6. Reboot or power on the appliance.
7. Press any key when you see:
   Press any key to see the boot menu [Booting in 5 seconds]
8. Using the arrow buttons, select the Reset to factory defaults option for the software image version and press Enter.
9. The appliance resets.
   Allow up to 20 minutes for the appliance to revert to the selected image

For more information on restoring to factory defaults refer to the *Restoring Factory Defaults* chapter in the *Getting Started Guide* for your appliance.

For the Getting Started Guide and other appliance documentation, see sk96246.

**Contact Information**

If you have any questions, contact Check Point support:

- Americas: 1-972-444-6600
- International: +972-3-6115100

You can also consult the Check Point Support Center [http://supportcenter.checkpoint.com](http://supportcenter.checkpoint.com).