Check Point Appliances
Image Management

Congratulations on your purchase of a new Check Point appliance. This appliance is preinstalled with images for these software versions:

- R77.30 Gaia
- R75.47 Gaia (For applicable models\(^1\))
- SmartEvent NGSE (For applicable models\(^2\))

Default Image

When the appliance is turned on for the first time, it loads with Check Point R77.30, with the Gaia operating system.

Changing the Software Image

You can change the image using the LCD panel, Console boot menu, cli, WebUI or the First Time Configuration Wizard.

**Note** - All data saved on the appliance will be erased.

To change the software image with the LCD panel buttons\(^3\):
1. Reboot or power on the appliance.
2. When the 5 seconds countdown begins, press the Up arrow.
3. The LCD panel shows the boot menu.
4. Use the Up and Down arrow buttons to choose the software image.

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\(^1\) Not included with 3200, 5200, 5400, 5600, 5800, 15400, 15600, 23500, and 23800 appliances.

\(^2\) Included with Smart-1 205/ 210/ 225/ 3050/ 3150 appliances only. See sk98767.

\(^3\) For appliances with an LCD panel
5. To select the software image:
   - For Smart-1, 4000, 5800, 12000, and 13000 appliances press the Right arrow.
   - For 15000, 21000, 23000, Power-1, and UTM-1 appliances press Enter.
6. To start the revert process, press the Up arrow.
   The appliance reverts to the factory default settings for the selected image.
   A “reverting” message is shown on the LCD panel.
7. Allow up to 20 minutes for the appliance to revert to the selected image.

To change the software image with the Console boot menu:
1. Connect a serial console cable to the console port on the front panel.
2. Open a serial connection to the appliance using a terminal emulation program such as PuTTY.
3. In the emulation program, change the:
   - Connection type to serial.
   - Baud rate to 9600
4. In the Serial Line field, verify the correct port is listed or entered (for example “Com1”).
5. Click Open.
6. Reboot or power on the appliance.
7. Press any key when you see:
   Press any key to see the boot menu [Booting in 5 seconds]
8. Using the arrow buttons, select the Reset to factory defaults option for the software image version and press Enter.
9. Confirm the reset request.
10. The appliance resets.
    Allow up to 20 minutes for the appliance to revert to the selected image
To change the software image from clish:

1. Log in to the appliance.

2. To see a list of all available software images, run:
   a. `set fcd revert`
   b. Press the Tab key.

3. To change the image, run:
   `set fcd revert <image_name>`
   For example: `set fcd revert Gaia R77.30`

For more information on restoring to factory defaults refer to the *Restoring Factory Defaults* chapter in the *Getting Started Guide* for your appliance.

For the *Getting Started Guide* and other appliance documentation, see sk96246.

**Contact Information**

If you have any questions, contact Check Point support:

- Americas: 1-972-444-6600
- International: +972-3-6115100

You can also consult the Check Point Support Center ([http://supportcenter.checkpoint.com](http://supportcenter.checkpoint.com)).